IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ROME DIVISION

DAKOTA HOLT,)
D1 ' 4'CC)
Plaintiff,)
) CIVIL ACTION
V.)
) FILE No
CAROL INVESTMENT)
CORPORATION,)
)
Defendant.)

COMPLAINT

COMES NOW, DAKOTA HOLT, by and through the undersigned counsel, and files this, his Complaint against Defendant CAROL INVESTMENT CORPORATION pursuant to the Americans with Disabilities Act, 42 U.S.C. § 12181 *et seq.* ("ADA") and the ADA's Accessibility Guidelines, 28 C.F.R. Part 36 ("ADAAG"). In support thereof, Plaintiff respectfully shows this Court as follows:

JURISDICTION AND VENUE

- 1. This Court has original jurisdiction over the action pursuant to 28 U.S.C. §§ 1331 and 1343 for Plaintiff's claims pursuant to 42 U.S.C. § 12181 *et seq.*, based upon Defendant's failure to remove physical barriers to access and violations of Title III of the ADA.
 - 2. Venue is proper in the federal District Court for the Northern District

of Georgia, Rome Division, as the parcel of real property at issue in this case is located in Bartow County, Georgia.

PARTIES

- 3. Plaintiff DAKOTA HOLT (hereinafter "Plaintiff") is, and has been at all times relevant to the instant matter, a natural person residing in Cartersville, Georgia, Georgia (Bartow County).
 - 4. Plaintiff is an amputee and is disabled as defined by the ADA.
- 5. Plaintiff is required to traverse in a wheelchair and is substantially limited in performing one or more major life activities, including but not limited to: walking and standing.
 - 6. Plaintiff uses a wheelchair for mobility purposes.
- 7. Defendant CAROL INVESTMENT CORPORATION (hereinafter "Defendant") is a Nevada corporation that transacts business in the State of Georgia and within this judicial district.
- 8. Upon information and good faith belief, Defendant is not duly licensed to conduct business in the State of Georgia by the Georgia Secretary of State.
- 9. Defendant may be properly served with process via its registered agent for service in its state of incorporation, to wit: VCorp Services, LLC, 701 S.

Carson Street, Suite 200, Carson City, Nevada 89701.

FACTUAL ALLEGATIONS

- 10. On numerous occasions, including, but not limited to, March 4, 2022, Plaintiff was a customer at "Anna's Mexican," a business located at 790 Euharlee Road, S.W., Euharlee, Georgia 30120.
- 11. Defendant is the owner (or co-owner) of the real property and improvements that are the subject of this action. (The contiguous, multi-tenant structure and improvements situated upon said real property shall be referenced herein as the "Facility," and said real property shall be referenced herein as the "Property").
- 12. Plaintiff lives approximately two (2) miles from the Facility and Property.
- 13. Plaintiff's access to the business(es) located at 790 Euharlee Road, S.W., Euharlee, Georgia 30120 (Bartow County Property Appraiser's parcel number 0034-B-0007-014), and/or full and equal enjoyment of the goods, services, foods, drinks, facilities, privileges, advantages and/or accommodations offered therein were denied and/or limited because of his disabilities, and he will be denied and/or limited in the future unless and until Defendant is compelled to remove the physical barriers to access and correct the ADA violations that exist at the Facility

and Property, including those set forth in this Complaint.

- 14. Plaintiff has visited the Facility and Property at least once before and intends on revisiting the Facility and Property once the Facility and Property are made accessible.
- 15. Plaintiff intends to revisit the Facility and Property to purchase goods and/or services.
- 16. Plaintiff travelled to the Facility and Property as a customer and as an advocate for the disabled, encountered the barriers to his access of the Facility and Property that are detailed in this Complaint, engaged those barriers, suffered legal harm and legal injury, and will continue to suffer such harm and injury as a result of the illegal barriers to access present at the Facility and Property.

COUNT I VIOLATIONS OF THE ADA AND ADAAG

- 17. On July 26, 1990, Congress enacted the Americans with Disabilities Act 42 U.S.C. § 12101 et seq. (the "ADA").
- 18. The ADA provided places of public accommodation one and a half years from its enactment to implement its requirements.
- 19. The effective date of Title III of the ADA was January 26, 1992 (or January 26, 1993 (if a defendant has 10 or fewer employees and gross receipts of \$500,000 or less). 42 U.S.C. § 12181; 28 C.F.R. § 36.508(a).

- 20. The Facility is a public accommodation and service establishment.
- 21. The Property is a public accommodation and service establishment.
- 22. Pursuant to the mandates of 42 U.S.C. § 12134(a), on July 26, 1991, the Department of Justice and Office of Attorney General promulgated federal regulations to implement the requirements of the ADA. 28 C.F.R. Part 36.
- 23. Public accommodations were required to conform to these regulations by January 26, 1992 (or by January 26, 1993 if a defendant has 10 or fewer employees and gross receipts of \$500,000 or less). 42 U.S.C. § 12181 *et seq.*; 28 C.F.R. § 36.508(a).
- 24. Liability for violations under Title III or the ADA falls on "any person who owns, leases (or leases to), or operates a place of public accommodation." 42 U.S.C. § 12182(a).
- 25. The Facility must be, but is not, in compliance with the ADA and ADAAG.
- 26. The Property must be, but is not, in compliance with the ADA and ADAAG.
- 27. Plaintiff has attempted to, and has to the extent possible, accessed the Facility and the Property in his capacity as a customer of the Facility and Property, and as an advocate for the disabled, but could not fully do so because of his

ADA violations that exist at the Facility and Property that preclude and/or limit his access to the Facility and Property and/or the goods, services, facilities, privileges, advantages and/or accommodations offered therein, including those barriers, conditions and ADA violations more specifically set forth in this Complaint.

- 28. Plaintiff intends to visit the Facility and Property again in the future as a customer and as an advocate for the disabled in order to utilize all of the goods, services, facilities, privileges, advantages and/or accommodations commonly offered at the Facility and Property, but will be unable to fully do so because of his disability and the physical barriers to access, dangerous conditions and ADA violations that exist at the Facility and Property that preclude and/or limit his access to the Facility and Property and/or the goods, services, facilities, privileges, advantages and/or accommodations offered therein, including those barriers, conditions and ADA violations more specifically set forth in this Complaint.
- 29. Defendant has discriminated against Plaintiff (and others with disabilities) by denying his access to, and full and equal enjoyment of the goods, services, facilities, privileges, advantages and/or accommodations of the Facility and Property, as prohibited by, and by failing to remove architectural barriers as required by, 42 U.S.C. § 12182(b)(2)(A)(iv).

- 30. Defendant will continue to discriminate against Plaintiff and others with disabilities unless and until Defendant is compelled to remove all physical barriers that exist at the Facility and Property, including those specifically set forth herein, and make the Facility and Property accessible to and usable by Plaintiff and other persons with disabilities.
- 31. A specific list of unlawful physical barriers, dangerous conditions and ADA violations which Plaintiff experienced and/or observed that precluded and/or limited Plaintiff's access to the Facility and Property and the full and equal enjoyment of the goods, services, facilities, privileges, advantages and accommodations of the Facility and Property include, but are not limited to:

(a) EXTERIOR ELEMENTS:

- that is situated at the southwestern corner of the Facility is not installed at a permissible height, in violation of section 502.6 of the 2010 ADAAG standards.
- (ii) The accessible parking space on the Property that is situated at the southwestern corner of the Facility and its adjacent access aisle are not adequately marked, in violation of sections 502.1 and 502.3 of the 2010 ADAAG standards.

- (iii) The access aisle adjacent to the accessible parking space on the Property that is situated at the southwestern corner of the Facility is not level due to the presence of a ramp within the boundaries of said access aisle, in violation of section 502.4 of the 2010 ADAAG standards. This ramp also protrudes into the boundaries of the adjacent accessible parking space, in violation of section 502.4 of the 2010 ADAAG standards.
- (iv) The walking surfaces of multiple portions of the accessible route on the southern side of the Facility have a slope in excess of 1:20 (one to twenty) and a cross-slope in excess of 1:48 (one to forty-eight), in violation of section 403.3 of the 2010 ADAAG standards. These portions also have a total vertical rise greater than 6" (six inches), but do not have handrails complying with section 505 of the 2010 ADAAG standards, in violation of section 405.8 of the 2010 ADAAG standards.
- (v) The two accessible parking spaces on the Property that are situated at the southeastern corner of the Facility each have a cross-slope in excess of 1:48 (one to forty-eight), in violation of section 502.4 of the 2010 ADAAG standards.

- (vi) One of the two accessible parking spaces on the Property that are situated at the southeastern corner of the Facility is inadequately marked and does not have an adjacent access aisle, in violation of sections 502.1 and 502.3 of the 2010 ADAAG standards.
- (vii) The access aisle that is adjacent to one of the two accessible parking spaces on the Property that are situated at the southeastern corner of the Facility is not level due to the presence of a ramp within the boundaries of said access aisle, in violation of section 502.4 of the 2010 ADAAG standards. This ramp also protrudes into the boundaries of the adjacent accessible parking space, in violation of section 502.4 of the 2010 ADAAG standards.
- (viii) The ground surfaces of the above-described accessible ramp on the Property that is situated at the southeastern corner of the Facility have vertical rises in excess of ¼" (one quarter inch) in height, in violation of section 405.4 of the 2010 ADAAG standards.
- (ix) The two accessible parking space on the Property that are

situated on the eastern side of the Facility and their centrally adjacent access aisle are each not adequately marked, in violation of sections 502.1 and 502.3 of the 2010 ADAAG standards.

- (x) The access aisle that is centrally adjacent to the two accessible parking spaces on the Property that are situated on the eastern side of the Facility is not level due to the presence of a ramp within the boundaries of said access aisle, in violation of section 502.4 of the 2010 ADAAG standards.
- (xi) The walking surfaces of the accessible route on the eastern side of the Facility (which provides access to the eastern accessible entrance of the Anna's portion of the Facility) have a slope in excess of 1:20 (one to twenty) and a cross-slope in excess of 1:48 (one to forty-eight), in violation of section 403.3 of the 2010 ADAAG standards. This accessible route also has a total vertical rise greater than 6" (six inches), but does not have handrails complying with section 505 of the 2010 ADAAG standards, in violation of section 405.8 of the 2010 ADAAG standards.

(b) INTERIOR ELEMENTS:

- (i) The interior of the Anna's Mexican portion of the Facility has a bar lacking any portion of which that has a maximum height of 34" (thirty-four inches) from the finished floor, in violation of section 902.3 of the 2010 ADAAG standards. Further, there is no seating within reasonable proximity to this bar offering dining surfaces provided for consumption of food or drink which complies with section 902.2 of the 2010 ADAAG standards, requiring appropriate knee and toe clearance complying with section 306 of the 2010 ADAAG standards, positioned for a forward approach, in violation of section 226.1 of the 2010 ADAAG standards. All tables in the bar area are counter height.
- (ii) The accessible toilet stall doors in the restrooms in the Anna's Mexican portion of the Facility are not self-closing, in violation of section 604.8.2.2 of the 2010 ADAAG standards.
- (iii) The height of the coat hooks located in the restroom stalls in the restrooms in the Anna's Mexican portion of the Facility are

- above 48" (forty-eight inches) from the finished floor, in violation of section 308.2.1 of the 2010 ADAAG standards.
- 32. Without limitation, the above-described violations of the ADAAG made it more difficult for Plaintiff to utilize an accessible parking space on the Property, more difficult for to utilize the ramps servicing the Property, and more difficult and dangerous for Plaintiff to travel upon the accessible routes on the Property.
- 33. The violations enumerated above may not be a complete list of the barriers, conditions or violations encountered by Plaintiff and/or which exist at the Facility and Property.
- 34. Plaintiff requires an inspection of Facility and Property in order to determine all of the discriminatory conditions present at the Facility and Property in violation of the ADA.
- 35. The removal of the physical barriers, dangerous conditions and ADA violations alleged herein is readily achievable and can be accomplished and carried out without significant difficulty or expense. 42 U.S.C. § 12182(b)(2)(A)(iv); 42 U.S.C. § 12181(9); 28 C.F.R. § 36.304.
- 36. All of the violations alleged herein are readily achievable to modify to bring the Facility and Property into compliance with the ADA.

- 37. Upon information and good faith belief, the removal of the physical barriers and dangerous conditions present at the Facility and Property is readily achievable because the nature and cost of the modifications are relatively low.
- 38. Upon information and good faith belief, the removal of the physical barriers and dangerous conditions present at the Facility and Property is readily achievable because Defendant has the financial resources to make the necessary modifications.
- 39. In instances where the 2010 ADAAG standards do not apply, the 1991 ADAAG standards apply, and all of the alleged violations set forth herein can be modified to comply with the 1991 ADAAG standards.
- 40. Plaintiff is without adequate remedy at law, is suffering irreparable harm, and reasonably anticipates that he will continue to suffer irreparable harm unless and until Defendant is required to remove the physical barriers, dangerous conditions and ADA violations that exist at the Facility and Property, including those alleged herein.
 - 41. Plaintiff's requested relief serves the public interest.
- 42. The benefit to Plaintiff and the public of the relief outweighs any resulting detriment to Defendant.
 - 43. Plaintiff's counsel is entitled to recover its reasonable attorney's fees

and costs of litigation from Defendant pursuant to 42 U.S.C. §§ 12188 and 12205.

44. Pursuant to 42 U.S.C. § 12188(a), this Court is provided authority to

grant injunctive relief to Plaintiff, including the issuance of an Order directing

Defendant to modify the Facility and Property to the extent required by the ADA.

WHEREFORE, Plaintiff prays as follows:

(a) That the Court find Defendant in violation of the ADA and ADAAG;

(b) That the Court issue a permanent injunction enjoining Defendant from

continuing its discriminatory practices;

(c) That the Court issue an Order requiring Defendant to (i) remove the

physical barriers to access and (ii) alter the subject Facility and

Property to make them readily accessible to, and useable by,

individuals with disabilities to the extent required by the ADA;

(d) That the Court award Plaintiff's counsel reasonable attorneys' fees,

litigation expenses and costs; and

(e) That the Court grant such further relief as deemed just and equitable

in light of the circumstances.

Dated: March 11, 2022.

Respectfully submitted,

/s/Craig J. Ehrlich

Craig J. Ehrlich

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CERTIFICATE OF COMPLIANCE WITH LOCAL RULE 5.1

The undersigned hereby certifies that the foregoing document has been prepared in accordance with the font type and margin requirements of Local Rule 5.1 of the Northern District of Georgia, using a font type of Times New Roman and a point size of 14.

/s/Craig J. Ehrlich Craig J. Ehrlich